

BRANDON LEON EMMANUEL

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PROFESSIONAL SUMMARY

Motivated and detail-oriented IT Intern with hands-on experience in technical support, troubleshooting, and system maintenance. Passionate about software development, POS systems, and exploring innovative IT solutions. Adept at working in fast-paced environments and eager to contribute to your mission of delivering reliable technology solutions while growing into a skilled software developer.

EDUCATION

Diploma in Computer Science

Matili Technical Training Institute

September 2022 – July 2025 (Awaiting Graduation)

Key Modules: Software Development, Database Management (MySQL), Networking, System Analysis, and Computer Applications.

TECHNICAL SKILLS

- Programming: Python, PHP, HTML, CSS, JavaScript
 - Database Management: MySQL
 - Systems: Windows, Linux
 - Tools: VS Code, Git/GitHub, XAMPP
 - Networking: LAN/WAN setup, Troubleshooting
 - Soft Skills: Problem-Solving, Communication, Teamwork, Reliability
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WORK EXPERIENCE

IT Support & Customer Service Intern – *National Industrial Training Authority (NITA)*

September 2023 – January 2024

- Assisted in the installation and maintenance of computer hardware and software.
- Supported system updates, user account setups, and minor network configurations.
- Responded to user queries, resolved technical issues, and logged support tickets.
- Helped maintain documentation and IT inventory records.

Freelance ICT Support Technician

January 2023 – Present

- Provided on-site and remote technical support to clients.
 - Installed and configured software applications and peripheral devices.
 - Helped small businesses integrate POS systems and troubleshoot network issues.
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Projects

- **Landlord & Tenant Management System:** Built a Tkinter-based Python app to manage tenant records, payments, and reports.
 - **Property Management System:** Developed a PHP/MySQL web app for landlords to manage tenants, houses, and invoices.
 - **Personal Portfolio Website:** Designed and deployed an interactive personal website showcasing coding skills and experience.
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Achievements

- Recognized by NITA supervisors for exceptional ICT support and problem-solving.
 - Completed freelance IT support projects with consistently high client satisfaction.
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INTERESTS

Software Development • POS Systems • Cybersecurity • Data Management

REFERENCES

Available upon request.